

Wednesday, October 19, 2011 2:56 PM

Dear Customer,

Intercontinental Terminals Company (ITC) advises that it has contracted for the maintenance, repair and renewal of a portion of ITC's lead track 805. To accommodate this project, the affected portion of ITC's lead track 805 will be shut down from 7:00 a.m. Wednesday, December 7<sup>th</sup> through 7:00 a.m. Monday, December 12<sup>th</sup>.

This is to notify you that there can be no delivery or pick-up of rail cars by the PTRA during this shut-down.

ITC has made every effort in planning this shut-down to minimize the impact on our customers. Any changes to this schedule will be communicated to you via email.

Please distribute this information to others within your organization as necessary, and work with your traffic representative to accommodate your rail loading/unloading schedule.

If you have any questions, please contact me or your traffic representative.

Best regards,

John Everett  
Customer Service Manager  
Phone: 281-884-0323  
Cell: 713-824-3578  
Email: [jeverett@iterm.com](mailto:jeverett@iterm.com)