

Tuesday, November 09, 2010 9:06 AM  
Power Outage for the Facility - ITC Deer Park

Dear Customer:

It will be necessary for ITC to shut down the power to the north end of the facility on December 11<sup>th</sup> from 6:00 a.m. to 6:00 p.m. in order to relocate a power line for safety and reliability purposes. The outage will affect all docks and land traffic on the north end of the facility. ITC will be able to work trucks and rail on the south end of the facility. Please check with your land traffic coordinator to determine if you can still work truck and rail if you are not sure.

A backup date of December 18<sup>th</sup> from 6:00 a.m. to 6:00 p.m. has been chosen should the weather be an issue on the 11<sup>th</sup>.

Please don't hesitate to email or call should you have any questions regarding this planned outage.

Best regards,  
John Everett  
Customer Service Manager  
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Cell: 713-824-3578  
Email: [jeverett@iterm.com](mailto:jeverett@iterm.com)