

Monday, August 29, 2011 3:13 PM

Dear Customer:

It will be necessary to take ship docks 7 and 8 out of service to make piping modifications and repairs. The planned outage will begin on October 25th at 6:00 am and should be complete on the 26th at 6:00 pm. There is a slight possibility that the work could slip over into the 27th, however if everything goes as planned it should be completed on the evening of the 26th. Barge docks 9 and 10 will remain operational during this outage.

Should weather prevent the outage we will have a contingency plan utilizing November 15th at 6:00 am with a completion target of November 16th at 6:00 pm. Once again there is a slight possibility of slipping into the 17th for completion.

We have spent many hours planning and working to minimize the impact to our customers. We apologize for any inconvenience that this outage may cause you, and if you have any questions please do not hesitate to contact me.

Please distribute this information to others within your organization as necessary.

Best regards,

John Everett
Intercontinental Terminals Company
Customer Service Manager / Marketing Rep.
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